AUSTRALIAN MARKETS WEEKLY



Where to now for office and retail property?

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Analysis: Where to now for office and retail property; what a difference a year makes

- What a difference a year makes! A little over a year ago we published a report Is office market risk adequately priced?. In that report we flagged potential downside risks from a substantial increase in east coast office supply, the projected increase being the largest since the 1990s. The main risk we saw then was that space absorption is closely linked to the state of the economy, and should the economy slow, increased supply would pose downside risks to rents, vacancies and capital values.
- One year on, the slowdown in office absorption observed last year has accelerated for a reason none of us expected. COVID-19 has resulted in working from home becoming the norm for office workers along with an acceleration in the secular trend towards online shopping. As the economy starts to recover, the likely pace and strength of the recovery in the office and retail property markets is uncertain. In prior cycles, landlords could count on improving business conditions to lead to an increased appetite for office space and for increased activity to translate to in-store spending.
- This time it is not so clear cut. The "hybrid" work model post-pandemic is yet to be settled with analysis needed on the optimal office/working from home mix for productivity and whether this differs by industry and work type. Structural shifts to online shopping for low value goods and services will likely continue. Finally, how broader macro factors play out, particularly population growth and wages growth will also be important for the outlook for both the office and retail property sectors.

The week ahead

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- Australia: A big week domestically with key labour market data and three potentially important RBA speeches. On the labour market, Weekly Payrolls for the week ending 31 October are on Tuesday, followed by the Wage Price Index on Wednesday and Employment on Thursday. There remains a lot of uncertainty around the outlook for the labour market given the tapering of government support and conflicting reads amongst the partial indicators payroll job numbers fell in early October, while job ads bounced, and JobSeeker numbers fell. Rounding out the data is a preliminary read on Retail Sales on Friday. Governor Lowe is also scheduled to speak twice this week, tonight at 7.40pm AEDT on "Covid Our Changing Economy and Monetary Policy" and on Wednesday on a panel. Assistant Governor Kent is also speaking on Tuesday.
- International: Virus cases and vaccine news remains front and centre with Moderna expected to report Phase 3 results and Pfizer/BioNtech potentially applying for an emergency use declaration by the end of the week. Key data points include: US: Retail Sales on Tuesday and UK/EU trade talks ahead of the EU Summit on Thursday.

1990

1995

Source: Nationa Australia Bank: JLL Research

Key markets over the past week										
		% chq			bp/%					
	Last	week		Last	chg week					
AUD	0.7294	0.1	RBA cash	0.05	1.0					
AUD/CNY	4.80	-0.9	3y swap	0.11	0.0					
AUD/JPY	76.3	-0.7	ASX 200	6484	2.9					
AUD/EUR	0.616	-0.1	Iron ore	118.7	0.6					
AUD/NZD	1.060	-0.9	Brent oil	43.2	1.8					
Source: Bloom	berg									



2005

2010

Chart of the week: Office vacancy rates have lifted

2000

Melbourne CBD

2020

2015

Where to now for office and retail property?

What a difference a year makes! A little over a year ago we published a report: Is office market risk adequately priced?. In that report we flagged potential downside risks from the substantial increase in east coast office supply, the projected increase being the largest since the 1990s. The main risk we saw then was that space absorption is closely linked to the state of the economy, and should the economy slow, increased supply would pose downside risks to rents, vacancies and capital values.

One year on, the slowdown in office absorption observed last year has accelerated for a reason none of us expected, with COVID-19 seeing Australia go into lockdown, borders being closed, and working from home becoming the norm for office workers along with an acceleration in the secular trend towards online shopping.

Office demand and net absorption

The COVID-19 crisis has been resulted in a significant negative net absorption shock, placing downward pressure on net effective rents with incentives rising. Businesses are starting to consider their options regarding how much office space they need after a forced working from home "stress test". The reassessment of office space comes at a time of a record amount of office supply in the pipeline. For capital values in this cycle, one saving grace has been bond yields, which has blunted the valuation impact from lower rents.

The biggest CBD office absorption shock on record

The negative net absorption shock for the five major CBD office markets through the first nine months of 2020 is the largest on record – in absolute terms and as a proportion of total stock. The downturn in office occupancy has been most acutely felt in the Sydney and the Melbourne CBD markets which had been outperforming in the run up to the crisis. This has in turn resulted in a sizeable reduction in net effective rents, predominantly a result of rising tenant incentives which typically leads more modest moves in net face rents.

Businesses are now considering their options – human capital acquisition and retention is an important factor

Businesses with office workers are now considering their options in light of the experience of the pandemic – productivity assessments will be needed as well as taking into account employee preferences for the optimal office/working from home mix. As part of these plans, some companies are contemplating a 'hub and spoke' approach; where new suburban 'spokes' compliment a downsized CBD 'hub'. The adoption of the first will see a net reduction in overall space demand, while the latter would be supportive of secondary locations at the expense of CBDs. Talent acquisition and retention is another important issue for businesses. Loss of human

capital to a more flexible competitor is now a greater consideration for employers.

Chart 1: COVID-19 a huge demand shock for office

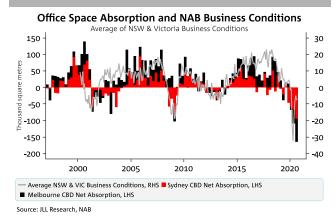
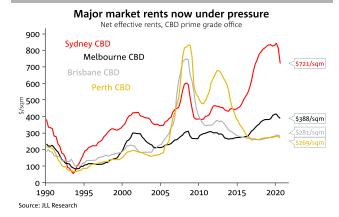


Chart 2: Net effective rents under pressure in Sydney



Surveys indicate employees want to keep working from home post crisis, at least in part

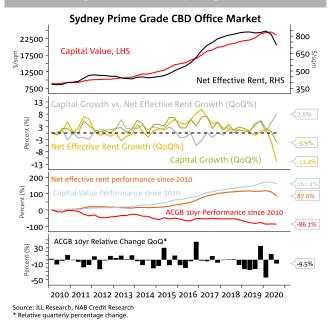
A number of reported surveys conducted in Australia and globally have suggested that employees would likely to retain working from home arrangements post pandemic. This of course is not surprising given it eliminates commuting issues (certainly an issue which was more acute in Sydney and Melbourne in recent years given population pressures) and reduces costs such as those on childcare. From a behavioural standpoint, similar themes have played out elsewhere. One example was the London experience during their summer (when COVID-19 was under control), where government pleas for workers to return to the CBD was reported to have had little effect.

Capital values have not suffered as much

The latest leg down in bond yields, supported recently by central bank QE programs, has helped insulate capital values from the demand shock on net effective rents. There is now a noticeable gap in the valuation performance of office relative to the underlying rental performance. This is particularly evident in Sydney with a substantial decline in global bond yields meant only relatively modest valuation impact than the drop in net effective rents would imply. While this is not unique for this investment class, commercial property has been a

large beneficiary of this dynamic during the mid to late 2010s. There have been other benefits as well with landlords' gearing and cost of funds reduced, while funding profiles have been lengthened.

Chart 3: Divergence between capital growth and rents



Retail property suffers a huge blow from COVID

Retail has been one of the most impacted commercial property asset classes given social distancing restrictions in response to COVID-19 outbreaks. Reduced foot traffic through shopping centres has resulted in significant issues for landlords with cash collections of rental billings impacted and substantial concessions made to tenants, both under the Federal and State governments' Code of Conduct (which provides protections for SME tenants) and with larger national chains — some of which have been particularly vocal around not paying rent during periods where trading has been impacted by lockdowns.

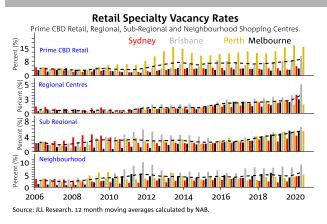
Specialty vacancy rates on the rise as the COVID-19 crisis accelerates the trend

Vacancy rates which had been under upward pressure rose further, while net rents, especially in the prime CBD segment fell. The pre-crisis trend was in part a result of the well publicised negative structural forces from ecommerce, coupled with macro related pressures – such as subdued wages growth and the rising cost of non-discretionary items such as education, health and insurance.

Significant government intervention into the sector has mitigated much of the downside that could have occurred if shutdowns were imposed without support for retailers. Specifically, the National Cabinet's Code of Conduct required that SME tenants remained committed to the terms of their lease, while landlords could not terminate leases due to non-payment of rent during the

pandemic period. Regardless of this, a greater number of lease expiries (specialty deals run for around three to five years) have not been re-leased than we might have seen in years past.

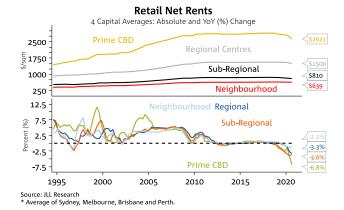
Chart 4: Specialty vacancy rates on the rise across most regions and asset types

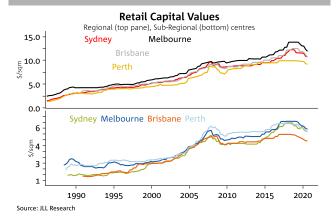


There has also been a divergence of performance with neighbourhood centres, typically anchored by a supermarket and supported by several non-discretionary stores, outperforming with traffic less effected by restrictions and forced working from home. In contrast, Prime CBD Retail has been heavily challenged, reflecting the sizeable impact from reduced white collar worker flow.

The story is similar for valuations, with available data and recent updates from the largest landlords showing further asset devaluations of ~10-20%.

Chart 5: Retail net rents weaken with Prime CBD particularly impacted





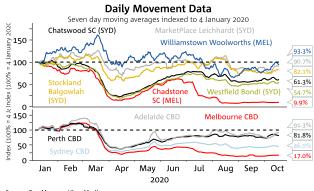
How fast will the recovery be for Office & Retail following the COVID-19 pandemic?

With the virus under control in Australia and signs of recovery, the question is turning to how quick will the recovery for office and retail property be? In our view, a quick recovery is far from assured. Even with a comprehensive health solution, some of the forced behavioural changes may exist well beyond the crisis. The "hybrid" work model post-pandemic is yet to be settled with analysis needed on the optimal office/working from home mix for productivity and whether this differs by industry and work type. Structural shifts to online shopping for low value goods and services will also likely continue. Finally, how broader macro factors play out, particularly population growth and wages growth will also be important for the outlook for both the office and retail property sectors.

Movement data suggests a multi-speed recovery across various assets.

A review of daily movement data from Roy Morgan/Uber Media through to the end of last month suggests a multispeed recovery across asset types. Unsurprisingly, smaller neighbourhood (or similar) properties with a greater tilt to non-discretionary retail appear to have outperformed larger assets which in part rely on CBD foot traffic, as well as tourism and student spending. In terms of CBD foot traffic. Perth and Adelaide which were less impacted by the virus continue to see foot traffic well below the levels observed in the first quarter.

Chart 7: Movement data suggests a mixed recovery



Source: Roy Morgan, Uber Media 7d moving averages of unique device counts.

The office outlook has been muddied by uncertainty by uncertainty over structural changes

The outlook for office coming out of this crisis is perhaps somewhat more uncertain given it appears to be facing greater structural pressure moving forward.

The longer term implications for office from the coronavirus pandemic will depend on the evolution of workplace policies. The early evidence suggests many large employers are already transitioning, accelerating the trend towards more flexible working pre-pandemic. However, that trend had perhaps been, at least in some organisations withheld by existing cultural norms. For office demand and in its most simplistic terms this means the strength of the relationship between office demand in square metres, relative to economic growth, may soften – requiring less development to meet the economy's requirements. However, this may be offset by the trend to a more white collar based workforce, given greater levels of automation.

Competing views have emerged over the severity of any structural adjustment. Traditionalists, and many within the property industry point to reduced knowledge transfer and collaboration. They also cite falling productivity when working from home is predominant – though there are few studies available here. While there may be validity to these arguments, reduced weekly commute times also create additional hours for work and other personal benefits. Sydney and Melbourne are notable with respect to this; where the performance of public transport systems in these cities has been tested by severe population pressures over the past decade.

And let's not forget the east coast office supply pipeline - this hasn't been absorbed yet!

As we noted last year, the supply pipeline had been building to levels not seen in the major east coast markets since the 1990s. As we had advised last year, the significant effective rental declines experienced during that downturn was a result of how a sizeable supply shock adds to a cyclical downturn – net effective rents in both the Sydney and Melbourne CBD markets experienced more than 50% declines in both those cases. One important factor in consideration mitigating factors will be the strength of the recovery in net migration and

the resulting white collar employment growth. Recent developments, including progress on a COVID-19 vaccine, does provide some hope.

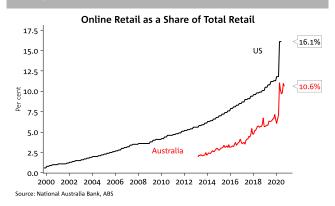
Chart 8: Large east coast office pipeline remains



Retail landlords should consider innovative solutions to ongoing challenges from ecommerce

On the retail side, the secular trend to greater online shopping will likely continue for low value goods. Australian online retail is still well below the levels seen in the US.

Chart 9: Australia still below US in online retail %



Even with this structural headwind, the opportunity exists for retail to take more innovative solutions in the 2020s. Landlords, who have taken steps to remix their tenant bases towards more service based providers over the past decade, should expect continued structural changes as retailers continue to rationalise space and optimise their business models with greater ecommerce capacity. However, alternative options for shopping centre owners do exist. As we noted last year, the establishment of co-working offices within centres is an option worth considering – particularly for those businesses which will look to create 'spokes' relative to CBD hubs. Another option is greater integration with ecommerce providers. An example of this is in the US where mall owner Simon Property is reportedly negotiating with Amazon to place fulfilment centres within its assets. An alternative that has been mooted for some time is greater integrated living with the potential for accommodation to sit beside retail assets.

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CALENDAR OF ECONOMIC RELEASES

	Economic Indicator	Period :	onsensu	Actual	Previous	AEST
	Novermber 16					
AU EC	RBA's Lowe Gives Speech in Sydney					19:40 20:00
PO	ECB's Guindos Speaks at Euro Finance Week Bank of Portugal's Centeno Speaks at Conference in Lisbon					20:00
SW	Riksbank's Skingsley Gives Speech					23:25
CA	Bloomberg Nanos Confidence	Nov-13			52.5	00:00
EC	ECB's Lagarde Speaks at WEF Event					00:00
EC US	ECB Executive Board member Mersch Speaks Empire Manufacturing	Nov	13.8		10.5	00:30
CA	Existing Home Sales MoM	Oct	13.6		0.90%	01:00
US	Fed's Clarida Discusses the Economic Outlook					06:00
Tuesday						
AU	ANZ Roy Morgan Weekly Consumer Confidence Index	Nov-15			103.1	09:30
JN AU	Housing Loans YoY RBA Minutes of Nov. Policy Meeting	3Q		-	2.50%	10:50 11:30
AU	Weekly Payroll Jobs and Wages in Australia (for Oct. 31)					11:30
NZ	Non Resident Bond Holdings	Oct			49.40%	13:00
AU	RBA's Debelle Participates in Panel					17:00
EC	Construction Output MoM	Sep			2.60%	21:00
CA US	Housing Starts Retail Sales Advance MoM	Oct	0.50%		209.0k 1.90%	00:15
US	Retail Sales Control Group	Oct	0.50%		1.40%	00:30
UK	BOE Governor Andrew Bailey Speaks					01:00
US	Industrial Production MoM	Oct	1.00%		-0.60%	01:15
US	Business Inventories	Sep	0.50%		0.30%	02:00
US UK	NAHB Housing Market Index BOE's Dave Ramsden Speaks	Nov	85		85	02:00 04:00
US	Four Fed Presidents Discuss Racism and the Economy					07:00
US	Total Net TIC Flows	Sep			\$86.3b	08:00
	day November 18					
NZ	PPI Output QoQ	3Q			-0.30%	08:45
AU JN	RBA's Lowe Participates in Panel Trade Balance Adjusted	Oct	¥117.4b		¥475.8b	09:00 10:50
AU	Wage Price Index QoQ	3Q	0.20%	-	0.20%	11:30
UK	CPI Core YoY	Oct			1.30%	18:00
EC	EU27 New Car Registrations	Oct			3.10%	18:00
EC	ECB's Enria Speaks at Banking Union Conference				2 500/	19:15
UK EC	House Price Index YoY CPI Core YoY	Sep Oot F	0.20%		2.50% 0.20%	20:30
UK	BOE's Andy Haldane Speaks	Oct F	0.20%		0.20%	21:00
US	MBA Mortgage Applications	Nov-13			-0.50%	23:00
CA	Teranet/National Bank HPI MoM	Oct			1.10%	00:30
US	Building Permits MoM	Oct	1.50%		5.20%	00:30
US	Housing Starts MoM	Oct	2.10%		1.90%	00:30
	CPI NSA MoM				-0.10%	00:30
CA		Oct				
CA	CPI YoY	Oct			0.50%	00:30
CA US	CPI YoY Fed's Williams Takes Part in Webinar Discussion					00:30 04:15
CA	CPI YoY Fed's Williams Takes Part in Webinar Discussion Fed's Bullard Discusses Economic Outlook					00:30 04:15 05:20
CA US US US US	CPI YoY Fed's Williams Takes Part in Webinar Discussion Fed's Bullard Discusses Economic Outlook Fed's Raplan Moderates Panel Discussion Fed's Bostic Takes Part in Fed Education Event					00:30 04:15 05:20 10:00
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FORECASTS

Economic Forecasts																				
		Annual '	% change			Quarterly % cl						y % change								
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Australia Forecasts	2019	2020	2021	2022	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Household Consumption	1.5	-6.9	5.4	4.4	0.4	0.3	0.1	0.4	-1.2	-12.1	5.7	1.8	1.2	2.7	1.8	1.3	0.6	0.8	0.7	0.7
Underlying Business Investment	-1.5	-9.5	-10.8	6.1	0.6	0.0	-1.7	-0.6	-1.0	-3.1	-7.0	-7.0	-2.3	1.1	-0.2	1.1	1.9	2.2	1.8	1.9
Residential Construction	-6.7	-12.4	-10.1	11.3	-2.5	-2.6	-1.0	-2.7	-1.0	-6.8	-5.7	-3.8	-3.5	-0.8	1.5	2.3	3.2	3.2	4.2	3.3
Underlying Public Spending	5.1	7.1	7.1	3.4	1.1	2.0	1.6	0.7	1.7	2.1	2.5	2.0	2.0	1.2	1.2	0.8	0.8	0.8	0.8	0.8
Net Exports (a)	1.0	-0.6	-1.8	-1.1	0.3	0.6	0.2	-0.1	0.4	1.0	-1.6	-0.4	-0.3	-0.7	-0.5	-0.4	-0.3	-0.3	-0.3	-0.2
Inventories (a)	-0.2	0.1	0.2	0.0	0.0	-0.3	0.0	0.2	-0.2	-0.6	1.8	-0.5	-0.4	0.3	0.0	0.0	-0.1	0.0	0.0	0.0
Domestic Demand (q/q %)	-		-		0.3	0.6	0.4	0.4	-0.4	-7.4	2.7	0.7	0.9	2.0	1.5	1.2	0.9	1.1	1.0	1.0
Dom Demand (y/y %)	1.4	-3.9	3.4	4.6	1.2	1.3	1.3	1.6	0.9	-7.0	-4.9	-4.6	-3.3	6.5	5.2	5.7	5.6	4.7	4.2	4.0
Real GDP (q/q %)	-	-	-		0.4	0.8	0.5	0.6	-0.3	-7.0	3.0	0.2	0.5	1.6	1.0	0.8	0.6	0.8	0.7	0.7
Real GDP (y/y %)	1.8	-3.2	2.2	3.3	1.7	1.6	1.8	2.3	1.6	-6.3	-3.9	-4.3	-3.5	5.3	3.3	3.9	4.0	3.2	2.9	2.8
CPI headline (q/q %)		-			0.0	0.6	0.5	0.7	0.3	-1.9	1.6	0.7	0.5	0.4	0.4	0.5	0.3	0.5	0.6	0.6
CPI headline (y/y %)	1.6	0.8	1.9	1.8	1.3	1.6	1.7	1.8	2.2	-0.3	0.7	0.6	0.8	3.1	1.9	1.8	1.6	1.8	2.0	2.0
CPI underlying (q/q %)					0.2	0.4	0.4	0.4	0.5	0.0	0.4	0.4	0.5	0.4	0.3	0.3	0.3	0.5	0.5	0.4
CPI underlying (y/y %)	1.4	1.3	1.5	1.5	1.4	1.4	1.4	1.4	1.7	1.3	1.2	1.2	1.2	1.6	1.6	1.4	1.2	1.4	1.6	1.7
Private wages (q/q %)			-		0.5	0.5	0.5	0.5	0.5	0.1	0.3	0.3	0.3	0.3	0.3	0.3	0.5	0.5	0.5	0.5
Private wages (y/y %)	2.2	1.6	1.0	1.6	2.4	2.3	2.2	2.2	2.1	1.7	1.4	1.1	0.8	1.0	1.0	1.0	1.3	1.5	1.8	2.0
Unemployment Rate (%)	5.1	6.7	7.6	6.3	5.1	5.1	5.1	5.2	5.1	7.0	6.9	7.6	8.0	7.9	7.5	7.0	6.6	6.4	6.1	5.9
Terms of trade	5.2	0.7	2.6	1.3	3.2	1.5	0.2	-5.0	3.1	0.2	1.2	1.4	0.1	0.9	0.2	0.2	0.2	0.5	0.5	-0.1
Current Account (% GDP)	0.6	2.4	0.9	-0.2	-0.5	0.9	1.5	0.4	1.8	3.8	2.2	2.0	1.6	1.1	0.7	0.3	0.1	-0.1	-0.3	-0.6

Source: NAB Group Economics; (a) Contributions to GDP growth

Exchange Rate Forecasts									
	16-Nov	Dec-20	Mar-21	Jun-21	Sep-21	Dec-21			
Majors									
AUD/USD	0.729	0.74	0.76	0.77	0.77	0.78			
NZD/USD	0.69	0.68	0.69	0.70	0.71	0.72			
USD/JPY	104.6	103	103	100	100	100			
EUR/USD	1.18	1.22	1.23	1.25	1.26	1.27			
GBP/USD	1.32	1.36	1.40	1.40	1.43	1.44			
USD/CNY	6.58	6.90	6.85	6.70	6.70	6.60			
USD/CAD	1.31	1.34	1.33	1.30	1.23	1.24			
USD/CHF	0.91	0.91	0.91	0.91	0.91	0.91			
Australian Cross Rates									
AUD/NZD	1.06	1.09	1.10	1.10	1.08	1.08			
AUD/JPY	76.2	76	78	77	77	78			
AUD/EUR	0.62	0.61	0.62	0.62	0.61	0.61			
AUD/GBP	0.55	0.54	0.54	0.55	0.54	0.54			
AUD/CNY	4.80	5.11	5.21	5.16	5.16	5.15			
AUD/CAD	0.96	0.99	1.01	1.00	0.95	0.97			
AUD/CHF	0.66	0.67	0.69	0.70	0.70	0.71			

Interest Rate Fore	asts					
	16-Nov	Dec-20	Mar-21	Jun-21	Sep-21	Dec-21
Australian Rates						
RBA cash rate	0.10	0.10	0.10	0.10	0.10	0.10
3 month bill rate	0.02	0.03	0.00	0.00	0.03	0.05
3 Year Swap Rate	0.11	0.08	0.08	0.08	0.08	0.08
10 Year Swap Rate	0.84	0.80	0.85	0.85	0.95	1.05
Offshore Policy Rates						
US Fed funds	0.25	0.25	0.25	0.25	0.25	0.25
ECB deposit rate	-0.50	-0.50	-0.50	-0.50	-0.50	-0.50
BoE repo rate	0.10	0.10	0.10	0.10	0.10	0.10
BoJ excess reserves rate	-0.10	-0.10	-0.10	-0.10	-0.10	-0.10
RBNZ OCR	0.25	0.25	0.25	-0.25	-0.50	-0.50
10-year Bond Yields						
Australia	0.89	0.85	0.90	0.90	1.00	1.10
United States	0.89	0.90	0.90	0.90	1.00	1.10
New Zealand	0.84	1.03	1.28	1.38	1.63	1.73

Sources: NAB Global Markets Research; Bloomberg; ABS

Global GDP			
	2019	2020	2021
Australia	1.8	-3.2	2.2
United States	2.2	-3.6	3.3
Eurozone	1.3	-7.4	5.4
United Kingdom	1.4	-11.4	6.7
Japan	0.7	-4.9	3.2
China	6.1	1.8	9.5
India	4.9	-8.8	13.3
New Zealand	2.3	-4.9	1.6
World	2.8	-3.9	6.1

Commodity prices (\$US)									
	16-Nov	Dec-20	Mar-21	Jun-21	Sep-21				
Brent oil	43.0	49	53	55	55				
Gold	1895	2030	2050	2100	2200				
Iron ore	123	87	85	90	80				
Hard coking coal*	105	120	125	140	135				
Thermal coal	62	59	59	61	62				
Copper	6966	6000	6250	6500	6750				
Aus LNG**	6	7	7	8	8				

^{*} FOB quarterly contract prices (thermal coal is JFY contract)

** Implied Australian LNG export prices

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